

ABOUT THE ORGANIZERS

Indian Institute of Bank Management (IIBM)

IIBM is an autonomous institute, sponsored by *Reserve Bank of India, NABARD, State Bank of India, UCO Bank, Central Bank of India, Indian Bank, Union Bank of India and Punjab National Bank*. IIBM as a unit sponsored by banking system for meeting the capacity building needs has been focusing on training, research and consulting in banking and related areas. IIBM has experienced faculty from industry & academia to bring both conceptual & operational dimensions of banking to its training initiatives.

North Eastern Management Association (NEMA)

NEMA is a professional body dedicated to promoting management education, research, and practice across the North Eastern region of India. It serves as a regional forum that brings together management experts, academicians, researchers, industry professionals, and the business community from all eight North Eastern states and beyond. NEMA facilitates knowledge exchange, collaborative research, and professional networking through international and national conferences, seminars, workshops, and meetings focused on contemporary issues in management, business, trade, and commerce.

CONFERENCE SECRETARIAT

IIBM

✉ iibmconference@gmail.com

☎ +91-9181081947 / +91-7002023631

🌐 www.iibm.ac.in



INDIAN INSTITUTE OF BANK MANAGEMENT



ONE DAY CONFERENCE ON

INCLUSIVE DIGITAL BANKING IN INDIA: TECHNOLOGY, SUSTAINABILITY, AND REGIONAL DEVELOPMENT

25 June 2026

Indian Institute of Bank Management
Guwahati, Assam

Organised by:

Indian Institute of Bank Management,
Guwahati – 781022

In Collaboration with:

North Eastern Management Association
(NEMA)

ORGANIZING COMMITTEE

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Prof. W. Chandbabu Singh, Vice Chancellor, Dhanamanjuri
University & Director, NEMA

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Professor, NEHU, Meghalaya

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Shri Nagen Kalita, Chief Administrative Officer, IIBM,
Guwahati
Shri N K Borah, Faculty Member, IIBM, Guwahati

CONFERENCE PUBLICATION

Selected high-quality papers will be considered for publication in IIBM Digest, a double-blind, peer-reviewed biannual journal of IIBM, subject to editorial and reviewer approval.

IMPORTANT DATES

Abstract Submission	22 nd May, 2026
Full Paper Submission	5 th June, 2026

ABOUT THE CONFERENCE

The banking sector in India stands at a transformative juncture, where traditional general banking operations are being redefined through rapid advancements in digital technologies. Institutions face a dual challenge balancing legacy system with modern innovations, meeting evolving regulatory expectations, and achieving operational efficiency without compromising security or trust.

This one-day conference brings together banking professionals, technology experts, regulators, academicians, and industry leaders to deliberate on the critical dimensions of inclusive digital banking in India. The discussions will span key themes such as digital financial inclusion, sustainable and green banking practices, technology-driven innovation including AI and digital payments, cybersecurity, regulatory governance, and strategies for promoting balanced regional development.

CONFERENCE OBJECTIVES

- Explore current trends transforming general banking operations in India
- Discuss strategies for integrating digital solutions with legacy infrastructure
- Examine regulatory frameworks and risk governance in digital banking
- Share best practices in digital lending, onboarding, and payment platforms
- Address cybersecurity, data privacy, and fraud prevention risks
- Advance financial inclusion with special focus on North Eastern India
- Discuss change management and workforce upskilling for digital-first banking
- Facilitate networking among bankers, technology providers, and academia

CONFERENCE LOCATION



For location scan the QR code

SUB-THEMES

(Including but not limited to)

- 1 **Digital Transformation and Next-Gen Banking Technologies**
Adoption of AI, blockchain, cloud computing, and automation in banking operations
- 2 **Financial Inclusion through Digital Innovation**
Expanding access via digital platforms, DBT, mobile banking, and fintech partnerships
- 3 **Sustainable and Green Banking Practices**
Green finance, ESG integration, climate risk management, and sustainable lending
- 4 **Digital Payments Ecosystem and Innovation**
UPI, CBDCs, payment banks, and the evolving digital payments landscape
- 5 **Cybersecurity, Data Privacy, and Digital Trust**
Managing cyber risks, data protection frameworks, and building customer confidence
- 6 **Regulatory Frameworks and Digital Governance**
Compliance, supervisory technologies, and regulatory challenges in digital banking
- 7 **Regional Development and Banking in North Eastern India**
Addressing regional disparities, infrastructure gaps, and localized digital banking solutions
- 8 **Customer-Centric Digital Banking Models**
Enhancing user experience, personalization, and accessibility in digital services
- 9 **Change Management and Workforce Transformation**
Upskilling, leadership strategies, and managing organisational change in digital banking
- 10 **Fintech Collaboration and Banking Ecosystem Partnerships**
Role of startups, NBFCs, and technology providers in shaping the banking future
- 11 **Ethical, Responsible, and Inclusive Banking Practices**
Balancing innovation with ethics, transparency, and social responsibility

PAPER SUBMISSION GUIDELINES

- Papers should be submitted by email in .doc or .docx format
Abstract: 150-300 words | Full paper: 5,000-7,000 words
- Use Times New Roman font - 14 pt for the title, 12 pt for all other text; 1-inch margins on all sides; fully justified alignment; APA 7th style referencing
- Submissions must be original and not previously published or presented elsewhere.
- Authors must include their full name, current affiliation, and contact details on the cover page

Note: Selected high-quality papers will be considered for publication in IIBM Digest, a double-blind, peer-reviewed biannual journal of IIBM, subject to editorial and reviewer approval.

REGISTRATION FEES

CATEGORY	FEE
Banking Professionals / Faculty (Presenting Papers)	₹ 1,500
Research Scholars (Presenting Papers)	₹ 1,000
Students & Non-Presenting Participants	₹ 500

Note: Complete the online registration form in this link - <https://forms.gle/NTqAByLDkaheX47d8> and pay the applicable registration fee. Once payment is made, email the transaction details to conference@iibm.ac.in.

PAYMENT DETAILS



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